

NÚMERO 2012/AMB.0623
Number

O Sistema de Gestão Ambiental da
The Environmental Management System of

SATA AIR AÇORES
SATA INTERNATIONAL AZORES AIRLINES
SATA GESTÃO DE AERÓDROMOS

Av. Infante D. Henrique, 55 - 2º
9504-528 PONTA DELGADA - PORTUGAL

e dos locais apresentados em anexo | *and the sites specified in annex*

implementado no | *implemented in the*

SATA Air Açores: transporte aéreo de passageiros, cargas e correio, assistência em terra, manutenção e engenharia;
SATA International Azores Airlines: transporte aéreo de passageiros, cargas e correio, manutenção e engenharia;
SATA Gestão de Aeródromos: gestão dos aeródromos das ilhas do Pico, da Graciosa, de São Jorge, do Corvo e das Flores,

SATA Air Açores: air transport of passengers, cargo and mail, ground handling, maintenance and engineering;

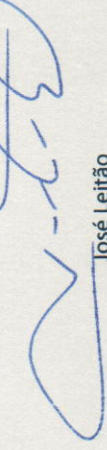
SATA International Azores Airlines: air transport of passengers, cargo and mail services, maintenance and engineering;

SATA Gestão de Aeródromos: management of airports of the islands of Pico, Graciosa, São Jorge, Corvo and Flores,

cumpre os requisitos da norma | *meets the requirements of the standard*

NP EN ISO 14001:2012




José Leitão
CEO

Emitido em 2015-10-19
Date of issue
Válido até 2018-09-15
Valid until

ANEXO AO CERTIFICADO NÚMERO 2012/AMB.0623

Annex to the Certificate Number

Este certificado contempla os locais certificados da SATA Air Açores | SATA International Azores Airlines | SATA Gestão de Aeródromos

This certificate contemplates the sites of

Armazém Camarate

Camarate Warehouse
Quinta S. João das Areias
Estrada Municipal 507, Lote 77
2685-012 SACAVÉM
PORTUGAL

Balcão de Vendas de Lisboa

Lisbon Sales Shop
Aerogare - Terminal 1
Aeroporto de Lisboa
1749-034 LISBOA
PORTUGAL

Balcão de Vendas do Porto

Oporto Sales Shop
Aeroporto Francisco Sá Carneiro
4470-558 MAIA
PORTUGAL

Edifício Entrepasto e DOV S4 - Lisboa

Entrepasto Building and DOV S4 - Lisbon
Avenida Dr. Francisco Luis Gomes,
piso 4º fração 8
1800-177 LISBOA
PORTUGAL

Escala do Corvo

Corvo Scale
Aeroporto do Corvo
9980-000 CORVO | AÇORES
PORTUGAL

Escala do Faial

Faial Scale
Aeroporto da Horta
9900-321 CASTELO BRANCO
PORTUGAL

Escala das Flores

Flores Scale
Aeroporto das Flores
9970-000 FLORES | AÇORES
PORTUGAL

Escala Funchal

Funchal Scale
Aeroporto da Madeira
9100-105 SANTA CRUZ
PORTUGAL

Emitido em 2015-10-19

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ANEXO AO CERTIFICADO NÚMERO 2012/AMB.0623

Annex to the Certificate Number

Este certificado contempla os locais certificados da SATA Air Açores | SATA International Azores Airlines | SATA Gestão de Aeródromos

This certificate contemplates the sites of

Escala da Graciosa

Graciosa Scale

Aeroporto da Graciosa

9880-343 SANTA CRUZ | AÇORES

PORTUGAL

Escala Lisboa - Balcão de Atendimento |

Serviço Manutenção de Linha | Operações

Lisbon Scale - Service Desk |

Maintenance Service Line | Operations

Aeroporto de Lisboa

Edifício 31

1749-078 LISBOA

PORTUGAL

Escala do Pico

Pico Scale

Aeroporto do Pico

9950-011 PICO | AÇORES

PORTUGAL

Escala de Ponta Delgada | Direção de

Manutenção | Serviço Equip. Terra

Ponta Delgada Scale |

Maintenance Direction | Earth Service Equip

Aeroporto João Paulo II

9500-749 PONTA DELGADA | AÇORES

PORTUGAL

Escala de Santa Maria

Santa Maria Scale

Aeroporto de Santa Maria

9580-908 VILA DO PORTO | AÇORES

PORTUGAL

Escala de São Jorge

São Jorge Scale

Aeroporto de S. Jorge

9800-000 QUEIMADA | AÇORES

PORTUGAL

Escala da Terceira

Terceira Scale

Aeroporto das Lajes

9760-251 PRAIA DA VITÓRIA | AÇORES

PORTUGAL

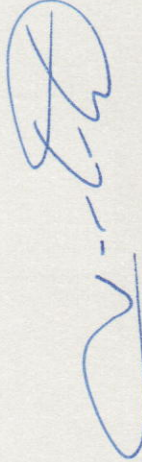
Loja Marquês

Marquês Store

Avenida da Liberdade, 261

1250-153 LISBOA

PORTUGAL



José Leitão
CEO

Emitido em 2015-10-19
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Válido até 2018-09-15
Valid until



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and

APCER

hereby certify that the organization

SATA AIR AÇORES
SATA INTERNATIONAL AZORES AIRLINES
SATA GESTÃO DE AERÓDROMOS

Av. Infante D. Henrique, 55 - 2º
 9504-528 PONTA DELGADA - PORTUGAL

and the sites specified in annex

for the following field of activities

SATA Air Açores: air transport of passengers, cargo and mail, ground handling, maintenance and engineering;
SATA International Azores Airlines: air transport of passengers, cargo and mail services, maintenance and engineering;
SATA Gestão de Aeródromos: management of airports of the islands of Pico, Graciosa, São Jorge, Corvo and Flores

has implemented and maintains a

Environmental Management Systems

Which fulfils the requirements of the following standard

ISO 14001:2004

Issued on: 2015-10-19

Validity date: 2018-09-15

Registration Number: **PT- 2012/AMB.0623**



Michael Drechsel
 President of IQNet

José Leitão
 APCER CEO



Any additional clarification concerning the scope of this certificate may be obtained by consulting APCER.

IQNet Partners*:

AENOR Spain AFNOR Certification France AIB-Vinçotte International Belgium ANCE-SIGE Mexico APCER Portugal CCC Cyprus
 CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany
 FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico Inspecta Certification Finland IRAM Argentina
 JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland
 Quality Austria Austria RR Russia SII Israel SIQ Slovenia SIRIM QAS International Malaysia
 SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
 IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



THE INTERNATIONAL CERTIFICATION NETWORK

Annex 1 to the Certificate Nr. 2012/AMB.0623

This certificate contemplates the certified sites of

SATA AIR AÇORES SATA INTERNATIONAL AZORES AIRLINES SATA GESTÃO DE AERÓDROMOS

Camarate Warehouse

Quinta S. João das Areias
Estrada Municipal 507, Lote 77
2685-012 SACA VÉM
PORTUGAL

Lisbon Sales Shop

Aerogare - Terminal 1
Aeroporto de Lisboa
1749-034 LISBOA
PORTUGAL

Oporto Sales Shop

Aeroporto Francisco Sá Carneiro
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Entrepasto Building and DOV S4 - Lisbon

Avenida Dr. Francisco Luis Gomes,
piso 4º fração 8
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PORTUGAL

Corvo Scale

Aeroporto do Corvo
9980-000 CORVO | AÇORES
PORTUGAL

Faial Scale

Aeroporto da Horta
9900-321 CASTELO BRANCO
PORTUGAL

Flores Scale

Aeroporto das Flores
9970-000 FLORES | AÇORES
PORTUGAL

Funchal Scale

Aeroporto da Madeira
9100-105 SANTA CRUZ
PORTUGAL

ISO 14001:2004

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Michael Drechsel
President of IQNet

José Leitão
APCER CEO



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JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland
Quality Austria Austria RR Russia SII Israel SIQ Slovenia SIRIM QAS International Malaysia
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THE INTERNATIONAL CERTIFICATION NETWORK

Annex 2 to the Certificate Nr. 2012/AMB.0623

This certificate contemplates the certified sites of

SATA AIR AÇORES SATA INTERNATIONAL AZORES AIRLINES SATA GESTÃO DE AERÓDROMOS

Graciosa Scale

Aeroporto da Graciosa
9880-343 SANTA CRUZ | AÇORES
PORTUGAL

Lisbon Scale - Service Desk |

Maintenance Service Line | Operations
Aeroporto de Lisboa
Edifício 31
1749-078 LISBOA
PORTUGAL

Pico Scale

Aeroporto do Pico
9950-011 PICO | AÇORES
PORTUGAL

Ponta Delgada Scale | Maintenance Direction |

Earth Service Equip
Aeroporto João Paulo II
9500-749 PONTA DELGADA | AÇORES
PORTUGAL

Santa Maria Scale

Aeroporto de Santa Maria
9580-908 VILA DO PORTO | AÇORES
PORTUGAL

São Jorge Scale

Aeroporto de S. Jorge
9800-000 QUEIMADA | AÇORES
PORTUGAL

Terceira Scale

Aeroporto das Lajes
9760-251 PRAIA DA VITÓRIA | AÇORES
PORTUGAL

Marquês Store

Avenida da Liberdade, 261
1250-153 LISBOA
PORTUGAL

ISO 14001:2004

Issued on: 2015-10-19

Validity date: 2018-09-15

Registration Number: PT- 2012/AMB.0623



Michael Drechsel
President of IQNet

José Leitão
APCER CEO



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FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico Inspecta Certification Finland IRAM Argentina
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Quality Austria Austria RR Russia SII Israel SIQ Slovenia SIRIM QAS International Malaysia
SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
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